

# VOLUNTEER ASSIGNMENTS 2016

We've listed some of the ways you can volunteer below. However, if you have special skills to offer, please call us at (415) 750-2144 so we can discuss how you can best use your talents to help our patients. You can fill out a Volunteer application [here](#).

## **Medical Ward Volunteers in Intensive Care Unit (ICU), Transitional Care Unit (TCU), Telemetry, Acute Care, Emergency Department, etc.**

Volunteers are needed in these areas to help out with non-clinical work. This is a great assignment if you have an interest in or plan a future career in the healthcare field.

**Volunteer Transportation Network Volunteers (for Crescent City, Eureka, Fort Bragg, Clearlake, and Santa Rosa areas):** We are looking for Volunteers with no points on their driving record the past 5 years, to assist with transporting Veterans to the San Francisco VA Medical Center. We also need van drivers to transport patients from the Crescent City Veterans Service Office to the Eureka VA Clinic. Volunteers need to commit to at least one day a month volunteering.

## **Hospitality Concierges**

Customer Service is an important aspect of the VA healthcare. Hospitality Concierges are stationed in areas to welcome and greet Veterans and visitors coming into the Medical Center. Hospitality Concierge Volunteers also help at the Hospitality Discharge Center to make the discharge experience comfortable.

## **Telephone Customer Service**

Volunteers help appointment reminders and answering phones at different patient clinics.

## **Escorts**

These customer service volunteers provide assistance with transporting patients in escort "Staxi" chairs to their scheduled appointments.

## **Parking Lot Golf Cart Drivers**

Golf Cart Driver volunteers help outpatients in our parking areas get to the Medical Center buildings. To fill this role, you must have a current driver's license.

## **Volunteer Office Assistants**

Volunteer Office Assistants help different medical or administrative offices in the Medical Center. Duties include filing, answering phones, and greeting and directing patients.

**Hospitality Beverage Cart**

Volunteers deliver infusion water or coffee to outpatient clinics and waiting areas.

**Summer Student Volunteers:** Every summer we have a group of students that volunteer their time and get experience volunteering in a health care setting. If you are a student, we encourage you to complete an application before your summer break so you are ready to start during your summer break.

**Musicians**

We are always looking for talented volunteer musicians to perform in designated patient areas or for special events.

**Magazine/Book Cart**

Volunteers sort donated magazines and books and take the book cart to designated waiting areas.

**Research Assistant Volunteers**

Research volunteers help with database entry and complex filing in highly regulated environment.

**Curbside Greeters**

Customer service is important in making all Veterans and visitors welcome. These volunteers are stationed at curbside locations to assist with Veterans and visitors getting into the Medical Center.

**Special Event Volunteers**

We always welcome and need volunteers to help with our special, recurring events. Some examples of these special events include holiday decorating, gift distribution, Veterans Day Parade, and National Salute to Veteran Patients.

***Voluntary Service welcomes you to be a part of helping Veterans. You can make a difference!***